

Dragon Medical One Home Use Instructions

After following the below instructions below Dragon can be accessed from home by logging into the Secure Access Portal and launching Epic and Dragon. Dragon will function just as it does inside the KHN firewall.

1. You will need to purchase a PowerMic from the link provided by clicking on “Physician Tech Partners Website”, be sure to enter code ‘PTP30’ for 30% off and free shipping. Once you receive your PowerMic, make sure you are logged onto your computer as an Administrator, plug in your PowerMic and allow a minute or two for it to finish installing.
2. If you do not already have it a Citrix Receiver 14.4.1000.16 link is provided if you need to install/update.
3. You will need to install two Dragon client components. Start by clicking the *Nuance Citrix Client Audio Extension* and then click run and then run again. (*Windows 8.1 users may get a message “Windows protected your PC” click the “More info” and click “Run anyway”*) You will see a short progress bar, when it disappears it has completed. Next click *Nuance PowerMic Citrix Client Extension* and then click run and run again to complete the client installs.
4. Lastly, restart your computer.

••Note when using Dragon from home, there is a slightly longer delay when turning the PowerMic on, also the Dragon bar will appear gray instead of blue.

You are now ready to begin using Dragon Medical One. Please launch Epic from the Secure Access Portal, then click ‘Launch Dragon’ from the Epic toolbar once the gray Dragon bar appears you are ready to begin dictation.